



Community of Hope 2:16

Frequently Asked Questions

Q: Do I have to make an appointment?

A: Churches or organizations that have a drop box at their facility may contact us to notify us of a pick-up. Individuals wishing to drop-off items at the Outreach Center, should adhere to their drop-off times.

Q: Do you accept furniture or household items?

A: Please contact the Donations Team @ donations@communityofhope216.org for exact information.

Q: Do you accept used bedding and towels?

A: We accept comforters, towels, and bedding in twin and full sizes. All MUST be washed.

Q: Do you accept used toys and books?

A: We DO NOT accept used toys or books. **New toys and books** MAY BE ACCEPTED around the holiday seasons. Watch for postings on our website.

Q: Can I donate items that are past their best buy or expiration date?

A: We DO NOT accept any items past their best buy or expiration date. These items may be accepted at the Salvation Army.

Q: Can I donate food or hygiene items that are opened?

A: Any food or hygiene items must be **sealed or unopened** in order to donate.

Q: How are donations used?

A: All donations are used by the local community that utilize the Outreach Center. If we have large donations, we share with partnering organizations who are also supplying the community's needs.